UNITECH WARRANTY

All Uni-Tech Windows are warranted against defects in material and workmanship as Specified under this warranty, occurring as a direct result of the manufacturing process. For the following window parts and components during the stated time period, under normal use and service, subject to the Terms and Conditions contained in this Limited Warranty.



20 YEAR LIMITED VINYL WARRANTY (Limited)

For a period of 20 years from original date of purchase all vinyl components shall be free from defects in normal material and workmanship that result in blistering, peeling, flaking or corroding of any vinyl window frame or sash. All PVC Combo Co-extruded coloured or painted exterior surfaces are Warranted not to peel, crack, chip, blister or separate from the vinyl window extrusion for the duration of Ten (10) year Warranty. All products exposed to Sunlight and other Elements can be subject to varying degrees of Fading. This Ultra Violet Fading is beyond our control and does not constitute a defect, and shall be considered as normal wear. Should there be any variation of colour between the replacement component and the original product, it is the result of normal weathering of the original part and is not considered to be defective. For a period of two (2) years from date of purchase, all labour to repair or replace any Vinyl component at No Cost to the original purchaser.

10 YEAR INSUL GLASS WARRANTY (Limited)

For a period of 10 years from the original Date Of Purchase and under normal conditions, extends a Limited Warranty for seal failures causing; impaired vision due to moisture build up, film, dirt or dust in between the sealed glass units. Should there be any variation of colour matching, or exact pattern cannot be guaranteed on Low E coatings, various tinted glass, and textured units (Obscure, Glue-Chip, Sandblast) between the replacement units and the original products. This warranty is VOID if the units are cracked, shattered or broken from any cause, or upon after-market films applied to the glass. For a period of two (2) years from date of purchase, all labour and glass to be replaced at NO COST to the original purchaser. For seal failures occuring from year 3 to 10 Full Warranty will apply on a No Charge basis. However, all installation labour costs or shipping, crating, Fees will apply. Condensation or Frost on exposed interior glass surfaces are not a defect in product, but result of excessive humidity. Unitech Windows will accept no responsibility for the appearance, operation or performance of its products due to condensation problems.

10 YEAR WARRANTY HARDWARE (Limited)

For a period of 10 years from the original date of purchase, any component deemed to be defective in material or workmanship, will be covered by warranty for a period of two (2) years. All labour and parts to be replaced at no cost to the original purchaser. For warranty issues occurring from year 3-10, all components will apply on a No Charge Basis. However, all installation, labour costs, shipping, packaging Fees will apply. We reserve the right to discontinue or change any design or method of manufacturing. In the event we agree to make any replacement under the terms of this limited warranty and an exact replacement part is not available, we reserve the right to substitute a part or parts equal or superior quality at our sole discretion. This warranty does not cover products or components that have been damaged, broken, abused, misused, altered, or used in a manner for which it is not intended. This warranty does not cover any window which has been repaired or modified or attempted to have been repaired or modified by any person other than a duly authorized service representative of UNITECH WINDOWS MFRS.INC.

EXCLUSIONS AND LIMITATIONS

UNITECH reserves the right to VOID all warranties on products not fully paid for.

Improper Installation methods not conforming with Unitech instructions. Window operational problems and water or air infiltration problems caused from improper installation to products, faulty building construction or design flaws.

Any damage due to windows or components caused by settlement or structural defects of the building in which they are installed.

Screen damage due to normal wear and tear, misuse, abuse, or animal activity.

It is the homeowner or builders responsibility to properly care for and protect all natural unfinished wood before, during and immediately after installation. Unprotected wood will deteriorate without proper care and maintenance.

Will not be responsible in any event, for the removal of any item, or component which will require re-painting, re-finishing or similar activities associated with the replacement or repair.

Will not be responsible in any event, for burglar alarm disconnection or re-connections or wiring or contacts, or any matters related there-in and it is fully understood that it is the full responsibility of the homeowner or contractor.

In no event shall Unitech Windows be liable for consequential or incidental damages or losses in any amount and its liability shall in all instances or any circumstance be to repair, replacement, or actual original purchase price of the defective unit.

Excess debris, extreme build up of dirt, grime and cement in any window tracks, drain holes, and other components that cause malfunction in the products performance.

This warranty covers only manufacturing and material defects as specified herein. It does not include defects or damages attributable to faulty or improper installation, normal weathering, defects caused by accident, fire, flood, acts of God, vandalism, riot, civil disorder, misuse, abuse by harmful fumes, vapours, solvents, chemicals or chemical pollutants in the atmosphere, building settlement or structural failure of walls or foundations or any other condition beyond Unitech Windows Mfrs. Inc.

Repairs on products located more than 100 kilometers from plant, Unitech will not be responsible for completing any necessary repairs without a prior agreement on travel costs. Otherwise Unitech reserves the right to deliver the replacement part to dealer, distributor, or homeowner and it is the customers responsibility to complete the repair.

All Warranty related service: after the period of two (2) years from date of purchase. Will be chargeable at an hourly rate of $125.00/hour per man. All glass extending beyond size of 15 sq.ft or more will require two (2) men and the hourly rate of @225.00/hour will apply.

HOW TO MAKE CLAIM

Contact: Unitech Windows Mfrs. Inc.

260 Jevlan Drive, Unit #1 Woodbridge, Ontario L4L 8B1
Tel: (905) 856-4011 Toll Free: (877) 813-7778 Fax: (905) 856-8331
Email: info@unitechwindows.com

Attention: Customer Service Department Identify original invoice # , work order # Identify the product that is involved, with complete description of the defect Your name, and name of contractor or installer The telephone, and contact numbers (where to be reached)

In the event of a warranty claim, Unitech Windows Mfrs.Inc. reserves the right to inspect the product within (45) days of the claim and prior to authorizing or approving any warranty repairs or replacements. All warranty claims for products installed in new homes will be inspected and repaired in compliance with (Tarion) Ontario New Home Warranty Program.

UNITECH
WINDOWS MANUFACTURER INC.