

UNITECH
EXTERIOR DOORS

Warranty
• Unitech Exterior Doors warrants that our Door Systems will be free of defects in workmanship and or materials used, provided that door system has been used under normal residential use.

Steel Doors
• Unitech Exterior Doors will at its sole discretion or option, repair or replace a door is case such door warps, rusts, or delaminates in normal residential use on all White Polytech 24 gauge steel doors, for a 10 year period.

Fiberglass Doors
• The terms of this warranty extend from the first date of purchase by the user for Limited Lifetime Warranty. This warranty is for the original user and is non-transferable.
• Unitech Doors will at its sole discretion or option, repair or replace a door that is defective within the meaning of this guarantee. Any claims for rehanging, refinishing, or other expenses will not be allowed.
• Thickness, width, and height tolerances from nominal sizes shall not exceed 1/16" plus or minus.
• For doors 3'0"x6'8" or smaller, deformation (bow, cup, twist, warp) shall not be considered a defect unless it exceeds 1/4" in the plane of the doors itself (doors larger than 7'0" height warp not to exceed 3/8") when measured as specified in Clause 3.1.2.2 C.S.A. Standard 0132.2-1972.

Painted Doors
• All painted door systems are warranted under normal conditions for a period of 10 years, against weathering, specifically "peeling, cracking or blistering from/on the applied surface and significant ultraviolet discoloration" (greater than 6 Delta E units) caused by natural environmental atmospheric conditions.

Exclusions
• Normal wear and tear (example: door sweepers, weather stripping) and natural weathering of surfaces.
• Any problems due to poor installation, related to water and/or air infiltration, or flaws in construction and in building design.
• All structural integrity issues or other problems caused by the improper fitting of hardware or improper sizing of the door system.
• Condensation or excessive ice build up.
• Any miscellaneous items added or affixes to door such as wreaths, door knockers, door numbers, peepholes, or any decorative item which may cause scratching to finished surface or damage to the door will Void all warranties.
• Pressure washing doors will VOID Warranty
• Economic Loss.
• Any door system with a storm door installed will Void all warranties, due to excessive heat build up.
• All warranties will be Void if Fiberglass or Steel door systems do not have a Multi-Point Locking System.
• Acceptable variance in the staining process for Fiberglass door systems, may not be exactly as per brochure colour shown.
• Problems due to misuse or abuse; failure to follow proper maintenance (ex: harmful solvents or cleaning solutions) as a result of any cause beyond our control (ex: fire, flood, earthquakes) or other acts of nature and acts of 3rd party.
• Any Door which has been repaired or modified or attempted to have been repaired or modified by any person other than an authorized representative of Unitech door.
• All Schlage hardware offers a Lifetime Limited Mechanical and Finish warranty. However, the customer is responsible to register the Warranty Product Registration Card given inside package box.

Repairs on products located more than 100 kilometers from plant, Unitech will not be responsible for completing any necessary repairs without a prior agreement on travel costs. Otherwise Unitech reserves the right to deliver the replacement part to dealer, distributor, or homeowner and it is the customers responsibility to complete the repair.

Claim Policy
• All warranty related concerns must be sent in writing to Uni-Tech Doors, customer to provide invoice number, and the original shipment date, including product code and product concern.

All Warranty related service: after the period of two (2) years from date of purchase. Will be chargeable at an hourly rate of $125.00/hour per man. Any large or heavy job will require two (2) men and the hourly rate of @225.00/hour will apply.

HOW TO MAKE CLAIM:
Contact: Unitech Windows Mfrs. Inc.

260 Jevlan Drive, Unit #1 Woodbridge, Ontario L4L 8B1
Tel: (905) 856-4011 Toll Free: (877) 813-7778 Fax: (905) 856-8331
Email: info@unitechwindows.com

Attention: Customer Service Department Identify original invoice #, work order# Identify the product that is involved, with complete description of the defect Your name, and name of contractor or installer The telephone, and contact numbers (where to be reached)

In the event of a warranty claim, Unitech Windows Mfrs.Inc. reserves the right to inspect the product within (45) days of the claim and prior to authorizing or approving any warranty repairs or replacements. All warranty claims for products installed in new homes will be inspected and repaired in compliance with (Tarion) Ontario New Home Warranty Program.

Door Handle Sets
Note: Door handle sets carry a five-year warranty from the manufacturer. This warranty does not cover:
• Scratches and/or abrasions.
• Products damaged by acts of nature, or products that have undergone normal wear and tear.
• Labour charges for removing or reinstalling door-handle products, transportation costs, or any other charges for replacement parts.
• Any replacement for the multi-point gear will be covered for a 2 year period (labour and parts) at no charge for the customer.
• Any replacement for the multi-point gear after the 2 year period, a labour charge will be applied at our hourly rate.